



## **CENTRAL GROUP QUALITY & ENVIRONMENTAL POLICY STATEMENT**

As a modern, forward-looking business, Central Roofing recognises at senior level the need to ensure that its business operates to the high standards required by its customers, shareholders and other interested parties.

In order to provide such a level of operation, Central Roofing has implemented an Integrated Management System (IMS) in line with our certification of International Standards ISO 9001 and ISO 14001. To ensure the success of the IMS, top management will raise awareness of the IMS and provide appropriate resources and training. It will also ensure regular monitoring and review of quality and environmental policies, challenging and driving continual improvement.

### **Our objectives are to:**

- Provide customers with product and service that meets or exceeds their expectations through safe, quality workmanship; by doing this we help to ensure long term growth and customer loyalty.
- Comply with the requirements of health and safety, legal, regulatory and environmental legislation and approved codes of practice.
- Aim for excellence in health and safety and promote: 'Take no risks go home safe'.
- Demonstrate a commitment to protect the environment and prevent pollution. Promote resource and energy conservation and minimise our environmental impact by aiming to reduce releases to air, water and land of toxic substances, pollution, emissions and waste.
- Prepare for a net zero future with our Carbon Management Plan.
- Ensure environmental considerations are integrated into our business decisions and thereby protect revenue streams and company profitability.
- Promote a favourable climate within the company to promote employee growth, quality, environmental awareness, continuous improvement and the health and safety of our employees. We respect our people and commit to our ethos of: 'We are family'.

- Encourage and empower all employees and other stakeholders in our business to develop a wider understanding of environmental issues and ensure that they play their part in delivering our quality and environmental objectives.

**Responsibility for implementing this Quality and Environmental Policy Statement rests with the Directors. The Policy Statement will be regularly reviewed and updated as necessary. The management team endorses this policy statement and is fully committed to its implementation.**

A handwritten signature in black ink, appearing to read 'J. Broady', with a long horizontal flourish extending to the right.

**JAMES BROADY**

**Managing Director**

**Central Group**

23<sup>rd</sup> November 2023